

Stacy and Jay Stark
219 Spier Avenue
Allenhurst, NJ 07711

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To Whom it May Concern:

Merrick Construction completed the renovation of our summer home in early 2016, following a very stressful and unpleasant experience with another contractor which left our house, mid-renovation, in a state of chaos.

We first interviewed Tim Cross and invited him to bid on our renovation in summer 2014. As new owners of a 1905 Victorian, it was important to us to hire a contractor who had had prior experience renovating an old home and someone who could be sensitive to our wanting to preserve or restore the historical details of our house. Tim was recommended to us by our architect as a builder who had such experience.

Tim's references were excellent and we were able to see examples of his work first hand. After meeting with seven contractors, and entering a bidding process with five, Tim was our first choice. Ultimately (and unfortunately!) we chose a smaller contractor whose bid was more competitive and who had worked in our town many times before. We chose wrong, and wound up in an unfortunate situation with an unfinished project, significant damage to our home, and an ongoing lawsuit.

Sheepishly, we re-approached Tim in July 2016 to ask if he would consider completing the renovation, which by then had become far more complicated. Everything—electrical, HVAC, plumbing, tiling, carpentry, floors, etc.—had been left in varying states of incompleteness, with errors too numerous to list here requiring redoing or repair.

We wholeheartedly recommend Merrick Construction. Our experience with Merrick was everything that our experience with the first contractor was not. Tim Cross was available when needed. Our project foreman was excellent, responsive, always positive—and most importantly, was on site daily, as was the carpenter. The whole Merrick staff was professional and friendly. The work progressed on time. The job site was left clean and organized every single day. Our project had a high level of detail and Tim and his team respected our desire to be consulted on every small detail. After we moved in, and uncovered a host of further problems or errors made by the first contractor, Merrick stayed on with us to correct those problems as well.

If we could go back in time there is no question we would have hired Merrick in the first instance. Please do not hesitate to contact us if you would like to speak about our experience with Tim Cross and Merrick.

Sincerely,



Stacy and Jay Stark